

Warranty chassis components

All Bosch chassis components in the area of tie rods, control arms, ball joints, stabilization links, as well as spare parts for these chassis components, are carefully inspected, tested, and subject to the strict controls of Bosch quality assurance. Robert Bosch GmbH, Mobility Aftermarket, Auf der Breit 4, 76227 Karlsruhe (hereinafter referred to as "Bosch" or "we") therefore grants an additional six-year warranty for Bosch chassis components in the area of tie rods, control arms, ball joints, stabilization links, and spare parts for these chassis components (hereinafter collectively referred to as "Product"), exceeding the statutory liability for defects/warranty, in accordance with the following terms and conditions. The buyer's claims for defects arising from the purchase contract with the seller and statutory rights are not affected by this warranty; the assertion of the aforementioned rights is free of charge.

1. We provide a six-year warranty, in accordance with the following provisions, for defects in the Product that are demonstrably based on a material or manufacturing fault within the warranty period. The warranty applies only to commercial customers (wholesalers and workshops) and to consumers who purchase the Product as part of a repair in a specialized automotive workshop. The warranty period begins with the purchase by the first end customer. The date on the original invoice is decisive.
2. Excluded from the warranty are:
 - Parts subject to wear and tear due to use or other natural wear, as well as defects in the Product that are attributable to wear and tear due to use or other natural wear;
 - Defects in the Product that are attributable to non-observance of operating instructions, improper use, abnormal environmental conditions, unsuitable operating conditions, overload, or insufficient maintenance or care;
 - Defects in the Product caused by the use of accessories, supplementary parts, or spare parts that are not genuine Bosch parts;
 - Products that have been altered or supplemented or that have been completely or partially disassembled; as well as
 - Minor deviations from the target condition that are insignificant for the value and usability of the Product.

3. The warranty claim must be asserted within the warranty period. For this purpose, the affected Product, along with a copy of the invoice that must contain the date of installation and the product designation, must be fully presented to the respective contractual partner.
4. The rectification of the defect recognized by us as subject to warranty shall be carried out by a refund of the purchase price of the Product indicated on the invoice copy, as well as the costs for the removal and installation time for the Product, but at most according to the labor values of the Deutsche Automobil Treuhand GmbH (DAT). A copy of the cost invoice for the removal and installation times must also be submitted to the contractual partner.
5. Claims other than the right to rectify the defect as stated in these warranty conditions according to section 4 are not established by our warranty. In particular, you are not entitled to a replacement vehicle for the duration of the repair. Replaced Products or parts become our property.
6. Warranty services neither extend nor renew the warranty period for the Product.
7. The assignment of claims arising from this warranty is excluded. This warranty does not apply to Products purchased second-hand. This warranty applies to Products purchased and used within Germany. German law applies to this warranty, excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG). This choice of law does not mean that you are deprived of the protection afforded to you by those provisions from which, according to the law of the state in which you have your habitual residence, it is not permissible to deviate by agreement (principle of favorability).