

#### Introduction

As manufacturers of premium quality parts and workshop test equipment, Bosch can also provide aftersales care and services to ensure continued smooth operation of your workshop test equipment.

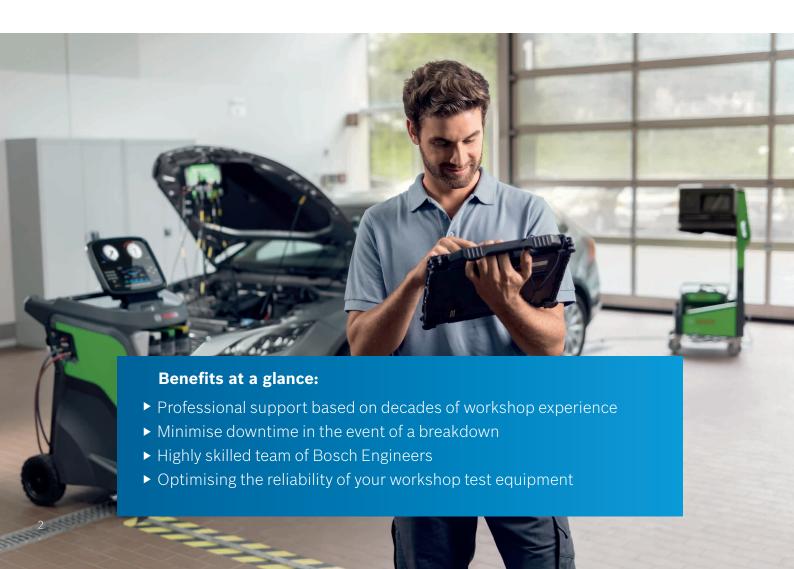
These services include; repair, maintenance, calibration and service call-outs available through the care packages detailed in this brochure.

All of these services are carried out by our own Bosch Engineers to ensure high standards are maintained across the range of Bosch workshop test equipment upon which your business relies.

#### Service Plans

Bosch offers a range of care packages to maintain and protect your valuable workshop test equipment. Whether you have Air Conditioning, Emissions, KTS Diagnostic, or the very latest in ADAS Calibration equipment, there is a care package available, ensuring that your investment is comprehensively maintained by Bosch Engineers and continues to perform at optimum levels. On Air Conditioning and Emissions equipment, there is an Extended Warranty option, to further enhance your level of protection and offer you complete peace of mind.

Terms and conditions apply.



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# **Air Conditioning Equipment**

### Calibration and Maintenance Plan



This plan offers the following features:

	Available for all Bosch Air Conditioning units
	Annual maintenance visit with thorough machine inspection
Features	Replacement of service parts including dryer filter and vacuum pump oil
	Accuracy check of gauges and pressure sensors
	Calibration Certificate provided

#### Benefits at a glance:

- ▶ Preventative maintenance ensures equipment remains reliable and working to specification
- Calibration by the manufacturer's Engineers for dependable and precise results
- ► Calibration certificate to validate and reassure customers of your fully-functioning Air Conditioning unit

Contract Length3 year planContract Length5 year planPart Number1682S00110Part Number1682S00111





# **Air Conditioning Equipment**

### Calibration, Maintenance and Extended Warranty Plan

This plan includes all content of the Calibration and Maintenance plan, plus additional features listed:

May be purchased for any Bosch Air Conditioning unit within 30 days of unit purchase

Annual maintenance visit with thorough machine inspection

**Features** Replacement of service parts including dryer filter and vacuum pump oil

Accuracy check of gauges and pressure sensors

Calibration Certificate provided

**PLUS** 

Extended warranty cover

Bosch parts and labour included in the case of breakdown\*

Priority given to service calls logged with Customer Service

\*Free of charge replacement of qualifying parts deemed to have failed due to a manufacturing and/or materials defect - see Product Specific Terms and Conditions for exclusions.

#### Benefits at a glance:

- ▶ Peace of mind knowing that your equipment will be maintained and repaired with genuine Bosch parts
- ▶ Reassurance that Bosch Engineers maintain and validate your Air Conditioning unit
- ▶ Cost management fixing the price of your servicing for an agreed extended period

Contract Length3 year planContract Length5 year planPart Number1987P13559Part Number1987P13571





#### **DAS 3000**





This plan offers the following features:

	Comprehensive inspection of complete system
Features	Verification of positioning software and ESI[tronic]
	Confirmation of unit functionality, compliant with Bosch proprietary standards
	Checking of sensors and accessories
	Demonstration of ESI[tronic] updating process
	Calibration Certificate provided

#### Benefits at a glance:

- ► Complete confidence for your workshop, when working with the latest vehicle safety systems calibration equipment
- ► On site support from Bosch Engineers
- ► Ensures your equipment is kept up-to-date with the rapid advances in ADAS technology

Contract Length3 year planContract Length5 year planPart Number1987726029Part Number1987726032





# **Emissions Analysers**

### Calibration and Maintenance Plan



This plan offers the following features:

	Available for all Bosch Emissions Analysers
	Twice yearly visit from Bosch Engineers
	Smoke chamber, smoke chamber lenses and soot tray cleaned
Features	Internal and external gas unit filters replaced
	Smoke meter calibrated
	Gas unit calibrated
	Calibration Certificate Provided

#### Benefits at a glance:

- ▶ Preventative maintenance ensures equipment remains reliable and working to specification
- ► Calibration by the manufacturer's Engineers, for dependable and precise results ensuring compliance with VOSA regulations
- Calibration Certificate to validate and reassure customers of your fully-functioning Emissions Analyser

Contract Length 3 year plan
Part Number 1987P13557



Contract Length5 year planPart Number1987P13569



### **Emissions Analysers**

### Calibration, Maintenance and Extended Warranty Plan

This plan includes all content of the Calibration & Maintenance Plan, plus additional features listed:

May be purchased for any Bosch Emissions Analyser within 30 days of unit purchase

Twice yearly visit from Bosch Engineers

Smoke chamber, smoke chamber lenses and soot tray cleaned

**Features** Internal and external gas unit filters replaced

Smoke meter calibrated

Gas unit calibrated

Calibration Certificate provided

**PLUS** 

Extended warranty cover

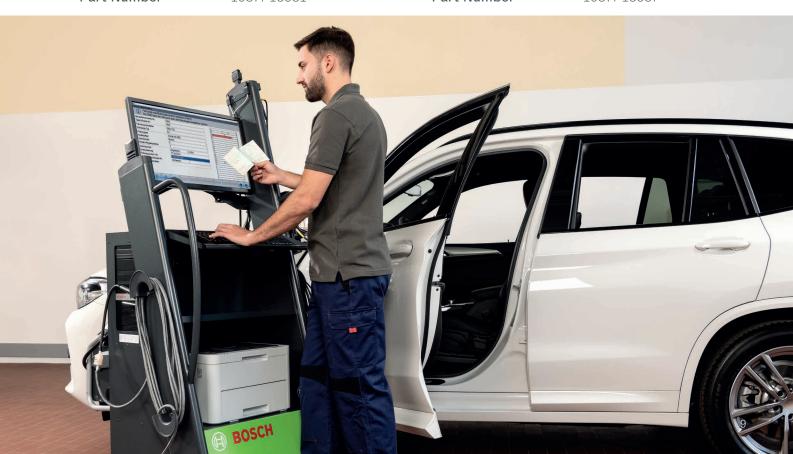
Bosch parts and labour included in the case of breakdown\*

Priority given to service calls logged with Customer Service

#### Benefits at a glance:

- ▶ Peace of mind knowing your equipment will be maintained and repaired with genuine Bosch parts
- ▶ The reassurance that Bosch Engineers maintain and validate your Emissions Analyser
- Cost management fixing the price of your servicing for an agreed extended period

Contract Length3 year planContract Length5 year planPart Number1987P13581Part Number1987P13587



<sup>\*</sup>Free of charge replacement of qualifying parts deemed to have failed due to a manufacturing and/or materials defect - see Product Specific Terms and Conditions for exclusions.



### KTS and ESI[tronic]

#### Maintenance Plan



This plan offers the following features:

Physical inspection of KTS unit, ports, leads, pins etc.

Condition and availability of unit accessories

**Features** Functional check of the KTS

Verification and version check of the latest ESI[tronic] and DDM software

Plan options include once per year, or twice-yearly visit

#### Benefits at a glance:

- ► Optimisation of equipment to ensure usability and functionality
- ► Face-to-face support and dialogue with an expert Bosch Engineer
- Confidence and peace of mind in your most essential diagnostic equipment

Contract Type Once per annum Contract Type Twice per annum

Contract Length1 yearContract Length1 year

 Part Number
 1987P13551
 Part Number
 1987P13560





# **Workshop Test Equipment**

# Service Plans Summary

Air Conditioning Equipment	Calibration and Maintenance Plan		Extended Warranty	
Contract length	3 Year	5 Year	3 Year	5 Year
Available for all Bosch Air Conditioning units *	•	•	•	•
Annual maintenance visit	•	•	•	•
Thorough machine inspection	•	•	•	•
Replacement of defined consumeables **	•	•	•	•
Calibration of scales and gauges	•	•	•	•
Calibration Certificate provided	•	•	•	•
Parts included in event of breakdown***			•	•
Labour included in event of breakdown***			•	•
Priority given to calls logged with customer service			•	•

<sup>\*</sup> Extended Warranty may be purchased for any Bosch Air Conditioning unit within 30 days of unit purchase

<sup>\*\*\*</sup> Free of charge replacement of qualifying parts deemed to have failed due to a manufacturing and/or materials defect - see Product Specific Terms and Conditions for exclusions.

DAS 3000	Calibration and Maintenance Plan		
Contract length	3 Year	5 Year	
Comprehensive Inspection of System and Sensors	•	•	
Positioning and download software verification	•	•	
Confirmation of Unit Functionality to Bosch Standards	•	•	
Demonstration of ESI Updating Process	•	•	
Calibration Certificate provided		•	

<sup>\*\*</sup> See Product Specific Terms and Conditions

# **Workshop Test Equipment**

# Service Plans Summary

Emissions Analyser	Calibration and Maintenance Plan		Extended Warranty	
Contract length	3 Year	5 Year	3 Year	5 Year
Available for all Bosch Emissions Analysers *	•	•	•	•
Twice per annum Bosch Engineer visits	•	•	•	•
Smoke chamber, lenses and soot tray cleaned	•	•	•	•
New internal and external gas unit filters fitted	•	•	•	•
Smoke meter & gas unit calibration	•	•	•	•
Calibration Certificate provided	•	•	•	•
Parts included in event of breakdown**			•	•
Labour included in event of breakdown**			•	•
Priority given to calls logged with customer service			•	•

<sup>\*</sup> Extended Warranty may be purchased for any Bosch Emissions Analyser within 30 days of unit purchase

<sup>\*\*</sup> Free of charge replacement of qualifying parts deemed to have failed due to a manufacturing and/or materials defect - see Product Specific Terms and Conditions for exclusions.

KTS / ESI[tronic]	Maintenance Plan		
Contract length	1 Year	1 Year	
Bosch Engineer visits (Per year)	X 1	X 2	
Physical inspection of KTS unit and interfaces	•	•	
Condition and availability of unit accessories	•	•	
Functional check of the KTS	•	•	
Software check - ESI / DDM version check	•	•	

# **Bosch Training**

Today's technology and equipment are becoming increasingly complex and challenging for the modern workshop.

With the support of Bosch certified training courses, workshop technicians will be trained to perform diagnostic tasks, maintenance and repair work more effectively and efficiently.

Further education and training are essential to ensure your business keeps pace with the latest developments in automotive technology.

For more information about Bosch training courses and programmes, speak with your Bosch Engineer, your local Bosch representative, or visit our website: www.bosch-training-solutions.com/gb/



# What drives you, drives us

Bosch technologies are used worldwide in almost all vehicles. People, and assuring their mobility, is what we are focused on.

Therefore, we have dedicated the last 125 years of pioneering spirit and expertise in research and manufacturing to achieving this.

We continue to work on our unique combination of solutions for spare parts, diagnostic devices, workshop equipment and services:

- ► Solutions for efficient vehicle repairs
- ► Innovative workshop equipment and software
- ▶ The world's most comprehensive range of new and replacement parts
- ▶ Large network of wholesale customers, for quick and reliable parts supply
- ► Competent hotline support
- ► Comprehensive educational and training offers
- ► Targeted sales and marketing support



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Subject to technical and program changes.