



1. This Program is open only to mechanics that are resident Indian nationals and completed registration & enrollment process as per Bosch guidelines.
2. The mechanics will be registered under the Program with their registered mobile number & valid ID proof wherever required.
3. This program entitles, registered mechanic the right to earn loyalty points on products eligible under this program, which can be redeemed for gift voucher. The redemption policy and other conditions will always be read along and would be applicable with the Terms and Conditions of the Program.
4. By participating in the Program, the mechanics deemed to have accepted and agreed to be bound by the Terms and Conditions (including amendments) and any other instructions that Bosch and/or its affiliates may issue from time to time.
5. Bosch reserves the right to reject any application for enrolment at its sole discretion, without assigning any reason or warning. Even after registration, Bosch is well within its right to discontinue/ cancel the registration of a registered mechanic without assigning any reasons or cause as well as for any incomplete, incorrect information, etc.
6. Point reward system, accumulation of points & redemption of points, will be subject to the method stipulated by Bosch in its sole discretion from time to time.
7. Bosch shall neither be responsible for any fake or fictitious entry/ registration submitted by the mechanic under this program, nor shall Bosch be liable to check the authenticity or credentials of the mechanics. Any issue relating to impersonation or inappropriate usage will not be investigated by Bosch, however Bosch would have the right to suspend or terminate any registration in case of receipt of any compliant in this regard.
8. Bosch shall not, in any way, be liable or under any obligation to the mechanics if the Program is withdrawn or modified due to Bosch internal policies / statutory enactments / judicial orders or any other reasons beyond its control.
9. Any fraud or abuse of the program and / or rewards / benefits arising out of the Program is subject to appropriate administrative and / or legal action by Bosch, including forfeiture of accumulated points and related rewards / benefits, and may result into the suspension or cancellation of the membership.
10. If some Loyalty points and / or rewards / benefits are wrongly credited into any mechanics account, the same can be debited or reversed by Bosch by itself and the concerned mechanic shall be informed accordingly.
11. The points accrued in the mechanics account are non-transferable.
12. If a mechanic believes he or she has not received Loyalty points for any transaction, he or she can take up the request with Bosch, for such credit(s) at their helpline numbers.

13. Bosch shall not be responsible for any liability incurred by the mechanic, with respect to any aspect of the program including but not limited to payment of government liabilities and taxes, etc.
14. Bosch reserves the right to withdraw any or all promotion benefits, at any point of time without prior intimation.
15. Gift redemption is valid only for enrolled mechanic in eXtra.
16. Bosch will not be responsible for any issues faced during point redemption on third party platform.
17. Bosch will not be liable to pay any kind of compensation to the mechanics for any damages caused due to points accrued, points cancelled, point redeemed and the like.
18. Bosch will not be responsible if the redeemed goods / services are found defective / deficient / unsatisfactory otherwise.
19. **For active accounts, validity of points earned will be for a period of 30 months from the date of scan, post which the points will be forfeited.**
20. **Any unutilized / non-redeemed point balance will be forfeited if the mechanic account has been inoperative (no purchases/scans/redemptions etc.) for a period greater than 18 months.**
21. **Smart QRcodes for all products except battery are valid for 24 months from manufacturing date. For battery, validity is 12 months. Applicable points will be credited only if mechanic scan the products within the valid period.**
22. Any dispute, claim or legal action against Bosch, its agencies and their respective employees related as a result of this activity/Program will be subject to Bangalore jurisdiction exclusively.
23. The existence of a dispute if any, regarding products/ services shall not constitute a claim against Bosch. Bosch and its designated agency's decision will be final and binding, in case of any disputes over the program implementation. The disputes, if any, are subject to Courts of Bangalore.
24. Other terms & conditions apply.