

Information about Renault



General Information

Renault makes access to Renault InfoTech available under the link <http://www.infotech.renault.com/fo/accueil.action>. Registration is required for use. After registration, the user is offered technical information and (remote) training on various topics, such as diagnostics, for a fee.

Re-programming

You will find the options for re-programming and automatic configuration under the "Diagnostic - Electronic repairs" menu.

- ▶ Re-programming is required after a control unit has been replaced or if new control unit software is provided by Renault.
- ▶ The automatic configuration allows the user to parameterise the characteristics of the control unit for the selected vehicle.

Re-configuration is offered for Euro 5 or Euro 6 vehicles and automatic configuration is possible for certain Euro 5 or Euro 6 vehicles (e.g. Laguna 3, Mégane 3, Master 3 etc.).

Under the "Test your VIN" menu, Renault offers the possibility of checking, free of charge, whether this vehicle is currently supported by means of the vehicle identification number (VIN).

Before the actual execution of the task (either re-programming or automatic configuration), the following steps must be carried out:

Renault electronic

Request the "Renault electronic" certificate.

The user receives a PIN and then, by post, a USB dongle.

The price of the "Renault electronic" certificate for two years can be found on the website.

OpenTrust SCM Client

Download and install the OpenTrust SCM Client

<https://mdx.dcs.renault.com/mdx.html>

After installation, run the program, connect the USB dongle and enter the PIN to copy the certificate to the USB dongle.

Purchase and download

Purchase and download the re-programming module / module for automatic configuration.

The price of the re-programming module can be found on the website and can be updated or re-downloaded for a year from the date of purchase.

The user purchases one "token" per re-programming or calibration per control unit (i.e. 1 token = 1 x re-programming or 1 x automatic configuration). The price of the "token" can be found on the website.

The scope of the vehicles and control units that can be reprogrammed is determined by Renault. In addition to the Bosch instructions, the vehicle manufacturer instructions must be observed.



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Notes

The Renault application only supports the installation of one interface module (e.g. KTS) per PC. If the user installs more than one interface module (Bosch KTS and a VCI from another provider), the application reports an error. The Renault application does not support the use of a proxy server. When starting the Renault application in conjunction with the Bosch VCI package on a Panasonic Toughbook, the PC could no longer be operated. Bosch is working with Renault to solve the problem. Another PC must currently be used to as remedial action.

Renault requires the use of Windows 7 32-bit.

Before configuration or programming, the control units in Renault vehicles must be brought into a condition in which they do not change to sleep mode.

For this the following procedure "force-activated + APC" must be used for vehicles with chip card:

- ▶ Insert the chip card into the card reader.
- ▶ Put the vehicle in gear or select "D" (for automatic transmissions).
- ▶ Press the Start/Stop button for longer than two seconds.

If the message "Remove card" appears on the instrument panel, the card must not be removed.

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drives us

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