



Bosch eXchange Starter and alternator return criteria

Sending back the core in the original Bosch eXchange box (Back-in-Box) means **100% deposit refunding** when returning a product of the same type and in compliance with the return criteria even if it is not listed in the exchange list. A corresponding Bosch eXchange product must have been purchased before.

Deposit refundable based on box number	Deposit refundable based on box number	Deposit refundable based on core number	Deposit not refundable
<ul style="list-style-type: none"> ▶ Back-in-Box ▶ <u>not</u> in exchange list ▶ not scrap ▶ same type** 	<ul style="list-style-type: none"> ▶ Back-in-Box ▶ in exchange list ▶ not scrap ▶ same type** 	<ul style="list-style-type: none"> ▶ <u>not</u> Back-in-Box ▶ in exchange list ▶ not scrap ▶ same type** 	<ul style="list-style-type: none"> ▶ <u>not</u> Back-in-Box ▶ <u>not</u> in exchange list ▶ not scrap ▶ same type**
✓	✓	✓	✗

** Same type: e. g. starter for starter, alternator for alternator, etc.

Back-in-Box – how it works

- Delivery of a new product**
You receive your new eXchange product from Bosch.
- Installation**
You exchange the used product for the new one.
- Returning**
You return the core within the **original Bosch eXchange packaging**.*

* The Bosch eXchange part number or bar code must be readable on the Bosch label on the packaging.

Return criteria if not Back-in-Box

- ▶ Readable manufacturer part number for the core identification (original on part/box)
- ▶ The core is listed in the exchange assortment
- ▶ The core is „not scrap“ – complete, not dismantled nor with major damage or extreme corroded
- ▶ You already bought a corresponding Bosch eXchange product

If complying with the mentioned criteria, you will receive deposit refunding.

✓ Part is accepted even

✓ in case of light or strong corrosion

Corroded pinion and pulley

✓ in case of minor mechanical damage

Damage at the plastic part of the solenoid Damage on the plug down to the sealing lip One broken rib Damaged protective cap Damaged pulley

✓ in case of missing

Protective cap Pulley

✗ Part is categorized as scrap and is not accepted

✗ in case of extreme corrosion

Corroded pinion and pulley

✗ if it is not identifiable

▶ No readable original manufacturer part number label for the core identification (original on part/Bosch eXchange box)

✗ in case of strong mechanical damage or discoloration

Severely deformed housing Damaged housing Pinion milled off Drive end shield broken Discolored shaft
Broken mounting arm More than one broken rib Damaged housing Plug damaged below sealing ring

✗ if incomplete or dismantled

The complete overview of return criteria to be observed and additional information concerning the CoremanNet core receipt service is available at coremannet.com