

Invented for life



Bosch eXchange: Starter and alternator return criteria



Sending back the core in the original Bosch eXchange box (Back-in-Box) means **100% deposit refunding** when returning a product of the same type and in compliance with the return criteria **even if it is not listed in the exchange list**. A corresponding Bosch eXchange product must have been purchased before.

Deposit refundable based on box number	Deposit refundable based on box number	Deposit refundable based on core number	Deposit not refundable
<ul style="list-style-type: none"> Back-in-Box not in exchange list not scrap same type*** 	<ul style="list-style-type: none"> Back-in-Box in exchange list not scrap same type*** 	<ul style="list-style-type: none"> not Back-in-Box in exchange list not scrap same type*** 	<ul style="list-style-type: none"> not Back-in-Box not in exchange list not scrap same type***
✓	✓	✓	✗

*** Same type: for example starter for starter, alternator for alternator, and others

Easy returns with Back-in-Box



1. Delivery of a new product
You receive your new eXchange product from Bosch.



2. Installation
You exchange the used product for the new one.



3. Returning
You return the core within the **original Bosch eXchange packaging**.*

* The Bosch eXchange part number must be readable on the Bosch label on the packaging.

Clear and transparent return criteria

- Readable manufacturer part number for the core identification (original on part/box)
- The core is listed in the exchange assortment**
- The core is "not scrap" – complete, not dismantled nor with major damage or extreme corroded
- You already bought a corresponding Bosch eXchange product

If the criteria mentioned above are met, the deposit will be refunded, even for unpacked cores or those in third-party packaging.

** not valid for Back-in-Box delivery

✓ Part is accepted even

✓ in case of light or strong corrosion

✓ in case of minor mechanical damage

✓ in case of missing

✗ Part is categorized as scrap and is not accepted

✗ in case of extreme corrosion

✗ if it is not identifiable

- No original label
- Original label not readable
- Bosch eXchange number not readable
- Handwritten number

✗ in case of strong mechanical damage or discoloration

✗ if incomplete or dismantled

CoremanNet
The complete overview of return criteria to be observed and additional information concerning the CoremanNet core receipt service are available at coremannet.com

