

Driven by
EFFICIENCY



BOSCH

Invented for life

Bosch Technical Support

Professional vehicle repair Hotline for workshops

Make the right choice!

Take advantage of Bosch Technical Support and improve your workshop efficiency:

Example

Mechanic calls the hotline after 1 hour

-70.-

Hotline provides the most accurate support and information required

0.-

Repair carried out within 1/2 hour

-35.-



Invoice
(as per the estimate)

+155.-

your profit
+50.- Euro

Fast efficient diagnosis and repair, with the expertise of Bosch Technical Support

Bosch Technical Support

Fast and efficient solutions to assist workshops

Sometimes, even the most experienced technician has difficulty with diagnosing complicated problems. Bosch Technical Support helps you to find solutions for a huge variety of vehicle repair issues. Our experts have extensive practical experience with a wide range of vehicle technology, so problems can be solved quickly and competently, even in complex systems.

Giving you the practical advantage:

- ▶ Works hand-in-hand with your diagnostic routines
- ▶ Years' of experience with vehicle technology
- ▶ Help with almost all vehicle brands and systems
- ▶ Much faster solutions to complex problems
- ▶ Increased employee motivation and customer satisfaction
- ▶ Professional support

Did you know?

We cover the following competencies:

- ▶ Diagnostics
- ▶ Electrical / Electronic systems
- ▶ Gasoline injection
- ▶ Alternative drives
- ▶ Diesel injection
- ▶ Mechanical / Braking / Chassis
- ▶ Commercial vehicle

Find more information



Technical Request

With the technical request from ESI [tronic] 2.0 we optimise the response time, improving the efficiency of your workshop employees.

You benefit from the comprehensive knowhow of our Bosch Technical Support.



Bosch Technical Support

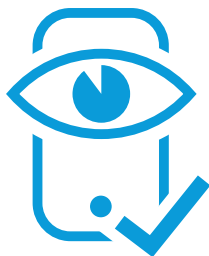
Experience Based Repair – Known Fixes (Module EBR)

EBR gives you access to repair cases which were resolved successfully. Find the correct solution for challenging technical problems within seconds.

EBR is an information type of Bosch ESI[tronic] 2.0.



Bosch Technical Support



Visual Connect

Bosch developed the Visual Connect app to provide an easier way to diagnose vehicle problems. If you can not convey your problem over the phone, show it to the service team via a video call. Simple and fast.



Remote Diagnosis

Our service team can assist your workshop by accessing your diagnostic equipment to identify the problem faster and more effectively. You save time, money and achieve the solution in the most convenient way.

Driven by Efficiency

Bosch technologies are used worldwide in almost all vehicles. People, and assuring their mobility, is what we are focused on.

Therefore, we have dedicated the last 125 years of pioneering spirit and expertise in research and manufacturing to achieving this.

We continue to work on our unique combination of solutions for spare parts, diagnostic devices, workshop equipment and services:

- ▶ Solutions for efficient vehicle repairs
- ▶ Innovative workshop equipment and software
- ▶ The world's most comprehensive range of new and replacement parts
- ▶ Large network of wholesale customers, for quick and reliable parts supply
- ▶ Competent hotline support
- ▶ Comprehensive educational and training offers
- ▶ Targeted sales and marketing support

Find out more at:
bosch-automotive-aftermarket.com

**What drives you
drives us**

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